

“When And How To Say No”

In Medically Unexplained Symptoms

Friday, 12th October 2018 – Leadership Academy, Leeds

Peter Green , Chris Webb , Kate Dickson

09:00	Registration & Refreshments
09:30	Introductions
10:00	Discussion: What the group wants from the day
10:30	Presentations: <ul style="list-style-type: none"> • The Consultation Skills Of: When and How to confront the patient's ideas or expectations • A summary of the knowledge base on medically unexplained symptoms
11:00	Refreshments
11:30	Group Work: Creating scenarios from experience on medically unexplained symptoms (2 groups each creating a scenario for the other, simulator involved in preparation)
12:30	Lunch
13:15	Review of skills
13:30	Workshop with cases from the morning
14:30	Refreshments
15:00	Discussion of skills and opportunity for further skills practice
15:30	Evaluation
16:00	Depart