

Making Decisions Better

Tuesday, 9th October 2018 - Leadership Academy, Leeds

09:00-16:00

Variation in clinical care is of course well described – for example, Muir Gray and others have published an <u>NHS Atlas of variation</u>.

Where does decision making come in? Well, if there is variation in clinical care this is a product of decision making. Some decisions are being made differently by some people than by others – and some decisions are clearly suboptimal. Why does this happen? Are UK clinicians unintelligent? NO, the reverse is the case! Are they lazy and not diligent? NO, the reverse is the case; they're fantastically committed and work incredibly hard.

Could the problem be that we all expect to be excellent decision makers, and yet we don't look closely at how humans make decisions, and how the common errors occur? POSSIBLY.

Objectives

By the end of this day trainers will have had some fun discovering the 40 years of research and two Nobel prizes describing decision making

Be more familiar with the key concepts describing the processes of and errors associated with individual and group decision making and will have explored the use of decision making theory in their own practice and in their work with GP Registrars.

Pre-Course Work

You may find it helpful to browse some of the following documents: Doc 1, Doc 2, Doc 3, Doc 4, Doc 5 & Doc 6

If anyone wishes, this day will complement the Information Mastery workshop on Friday, 12th October 2018. However, both days are structured as stand alone events to ensure attendance at one of these workshops is in itself productive and stimulating.

Participation is required, but we won't be using role play.

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