

ADVANCED CONSULTATION SKILLS

“When and How to Say No”

Friday, 18th May 2018 Venue.....

Dr's Peter Green & Chris Webb

09:00	Arrival & Coffee
09:30	<i>Introductions</i>
10:00	<i>Discussion:</i> <ul style="list-style-type: none"> • <i>What the group wants from the day</i>
10:30	<i>Presentation:</i> <ul style="list-style-type: none"> • <i>The Consultation Skills Of: When and How to confront the patient's ideas or expectations</i> • <i>A summary of the knowledge base on medically unexplained symptoms</i>
11:00	Coffee
11:30	<i>Group Work:</i> <ul style="list-style-type: none"> • <i>Creating scenarios from experience on medically unexplained symptoms</i> (2 groups each creating a scenario for the other, simulator involved in preparation)
12:30	Lunch
13:15	<i>Review of skills</i>
13:30	<i>Workshop with cases from the morning</i>
14:30	Tea
15:00	<i>Discussion of skills and opportunity for further skills practice</i>
15:30	<i>Evaluation</i>
16:00	Depart