

Knowing Me, Knowing You, Knowing Your Team

Lecturers:

**Anthony Asquith & Sonia Griffiths
Dentcom**

Date, time and venue:

**Thursday 4th March 2010
Alverton Manor Hotel, Truro**

Course Organiser:

Carrie Bradburn

PROGRAMME

09.00	Registration and Tea / Coffee
09.30	Introduction
	Understanding Yourself Part I
11.00	Tea / Coffee
11.30	Understanding Yourself Part II/Understanding Others Part I
13.00	Lunch
14.00	Understanding Others Part II /Adapting Your Behavior Part I
15.30	Tea / Coffee
16.00	Adapting Your Behavior Part II
17.00	Close

Aim: To maximize team performance and patient satisfaction

Objectives – by the end of the course participants will have:

Improved understanding of themselves
Improved understanding of others
The ability to adapt behavior to deal with situations better
Understanding of the impact of their explanatory style