

**Flying High with Patient Safety and Professionalism in Dentistry  
SW19-03-29-1**

**Date and venue:**

Friday 29<sup>th</sup> March 2019

Alverton Manor  
Truro  
Cornwall  
TR1 1ZQ

**Course Organiser:**

Heidi Mills

**Course Lecturers:**

Anthony Asquith Dip Psych UK

**Programme**

08:30 - 09:00      Registration & Refreshments

09:00 – 11:00      Session 1: Key procedures and practices that contribute to a patient  
safety culture.

- How does the organisational culture in the NHS 'prime' staff to make more mistakes

11:00 – 11:20      Coffee Break ☺

11:20 – 12:45      Session 3: Human factors and their influence in patient safety.

Reduce harm, increase success and make things better in your clinical practice.

Utilise human factors for positive outcomes in clinical settings.

12:45 – 13:30      Lunch Buffet

13:30 – 15:45      Session 4: Human factors and dental checklists for audit and a look at

How has professionalism been kidnapped by business and modern society.

Overview of ethics and the present day dental professional.

15:45 – 16:00      Coffee Break

16:00              Session 6: Maintain standards: Professionalism and management.

Case studies and Q&A.

16:30              Course Close

**POC at Venue**

Heidi Mills

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