

Medical Emergencies and Coping with Serious Events in Dental Practice

Date and venue:
Friday 29th September 2017,
Bristol Medical Simulation Centre, BS2 8AE

Course Organiser:
Samantha Braddock

Course Lecturers:
Andrew McIndoe MB ChB FRCA

Programme

09.00	Registration
09.15	Introduction to human factors and errors in clinical practice
10.00	Workshop: Analysing a dental critical incident (over coffee)
10.30	Reporting incidents and understanding errors
11.30	Practical: two clinical emergency scenarios
13.00	Lunch
13.45	Workshop: Communication, awareness, leadership, decision-making
14.45	Tea
15.00	Workshop: Teamwork & conflict management
16.15	Close

Aim: To introduce the concept of human factors training, events analysis and simulation as tools to ensure dental patients receive high quality care by improving patient and staff safety in the dental setting.

Objectives: by the end of the course, participants will:

1. Understand why errors may occur in dentistry
2. Establish a robust patient safety culture in their practice
3. Be able to invoke an effective immediate team response to an emergency situation
4. Be able to identify and report incidents and 'never events' that occur in their practice

Learning outcomes:

1. Understand the contribution of the 8 domains of human factors to effective team function
2. Understand the mechanisms behind intended, unintended and latent errors
3. Be confident to use the existing NHS reporting systems