

**CLINICAL SUPPORT SUPERVISOR TRAINING DAY
(SW-16-04-05-1))**

Date and venue:

Tuesday 5th April 2016
The Mount Somerset Hotel, Taunton

Course Organiser:

Lucy Silk

Course Lecturers:

Jane Moore, Retaining and Returning Advisor, Health Education SW

Programme

10.00-10.15	Registration (Tea and Coffee Available)
10.15-12.45	Introduction
	Review of website www.dental.southwest.hee.nhs
	Training needs analysis and PDP
	What makes a good Trainer?
	Adult Learning and Learning Styles
	Portfolios and Reflective Learning.
12.45-13.30	Lunch
13.30-15.00	Tutorials: When, where and how?
	Design and deliver tutorial (with observer)
15.00-16.00	Feedback: How to use it positively and constructively
	Assessment and Evaluation
	Underperformance: How do you recognise it and what should you do?
16.00	Close

Aim:

To enable course participants to develop the skills necessary to become Clinical Support Supervisors

Objectives:

- Identify training needs
- Appreciate the importance of reflective learning
- Understand the principles of successful tutorials
- Give useful feedback
- Recognise and manage underperformance

Learning Outcomes:

- This course will enable more dentists to consider becoming Clinical Support Supervisors, so will indirectly provide opportunities for dentists with conditional performer numbers to work in the South West.