

What to do when the CQC calls! (COURSE ID)

Date and venue:

6-8.30pm Thursday 31st October 2013

Livermead House Hotel, Sea Front, Torquay, TQ2 6QJ

Course Organiser:

Roger Robinson

Course Lecturers:

Peter Hodgkinson, advisor to CQC

Programme

18.00 - 19.00	Buffet Supper & Registration
19.00 - 20.30	What to do when the CQC inspector calls
20.30	Close of course

Course objectives:

By the end of the session delegates will know:

1. Why the CQC exists
2. The differences between clinical governance and what the CQC are looking for
3. What is meant by outcome and its importance
4. What is meant by compliance and how to measure it
5. What to expect from a CQC inspection & how to prepare for it
6. The commonalities in DPL & CQC objectives
7. How the new healthcare arrangements will affect CQC function