

**“YOUR GET OUT OF JAIL CARD – FREE!”
SW11-10-28-1**

Date and venue:
FRIDAY, 28TH OCTOBER 2011
BROOK MADISON HOTEL, STRATTON ST MARGARET, SWINDON

Course Organiser:
COLIN BORLAND

Course Lecturer:
RICHARD BIRKIN, HEAD OF REGIONAL BRITISH DENTAL ASSOCIATION

Programme

0900- 09.30	Registration
09.30 -10.45	Big Brother is Watching You How and why dentists are monitored Past and future ways of monitoring dentists NICE guidelines and how to adhere to them How CQC will monitor How PCTs monitor quality and performance
10.45	Coffee
11.15-12.00	Record Keeping Importance of good record keeping for patient care and medicolegally How CQC use records to demonstrate compliance What records should contain The role of records in a patient complaint How PCTs monitor quality and performance through clinical records
12.00	Legislation Update
12.45	Q&A
13.00	Lunch and finish