

Course title: –

Staying out of trouble - Avoiding clinical negligence claims and the General Dental Council.

6 hours cpd

Date-28th February 2011

Venue-The Barn Function Centre

Berkeley Heath

Berkeley

Gloucestershire

GL13 9EW

Speaker-Mr Stephen Henderson LLM BDS

Dentolegal adviser Dental Protection Ltd.

Summary- The course is open to all dental team members and will cover part of the law and ethics element of the GDC's core CPD requirements

The course will include risk management advice on avoiding clinical negligence claims, and minimising the risks of a GDC case and how to successfully manage complaints.

Aims-

- To up date knowledge and understanding of the do's and don'ts of record keeping,
- .To understand the importance of correct and prompt complaint handling.
- The role of Indemnity providers and the benefits of membership
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Objectives- After the session the participants will have a better understanding of-

1. Good record keeping is important for the provision of effective dental care and a key risk management tool
2. Effective complaint resolution
3. The expectation of the General Dental Council.
4. The role of the Indemnity Providers