

**DAY COURSE ON INTRODUCTION TO HEALTHCARE LEADERSHIP
FOUNDATION 2 DOCTORS
SAMPLE PROGRAMME
PROGRAMME FOR THE DAY 9.00 - 17.00**

1. Introduction and overview of the day

2. Working styles: Examination of your own, the working styles of others and suggestions for improving your own working style

3. Communication: Improving communication with others at work, in difficult situations eg you feel disempowered but techniques also useful for interviews, exams, etc.

4. Positive critiquing and appreciative management: Recognising the contribution of others as an element of “appreciative management” and sensitive critiquing and feedback

5. Negotiation skills: Elements of good negotiation by understanding what is happening during negotiation

6. Managing change: understanding your healthcare environment and the many stakeholders who might have an interest or who even might block you as you introduce change

Course objectives:

You are all very busy so the idea is to cover a great deal of ground in one day!

The main objective of the course is to provide you with some simple but effective practical generic teamwork, management and leadership skills that you can immediately start thinking about and using in complex situations at work, and for that matter in your personal life. These are simple enough to keep them in your head to enable you to respond constructively and more effectively in a wide range of situations. For example, responding to an angry patient, understanding your own preferred working styles and that of your colleagues, becoming more effective when encountering difficulties and frustrations with management and healthcare colleagues, negotiating your work schedules, changing practice in your organisation, being more effective as a clinical leader, managing your own future career in the current difficult environment, and other situations. It won't solve all your problems, but it might lower your blood pressure by giving you insights into what is happening around you and lead to better ways of managing day to day difficulties and frustrations.

Course Tutor:

Professor Richard Canter was ignominiously expelled from school, failed to get into Oxford to study physics, unlike his younger brother who went to Cambridge, started one degree then changed to another, and had to rewrite part of his PhD. His motto is: “success is fine but failure is far more interesting.” Indeed he now regards success and failure as no more than different forms of data. Perhaps you might agree. Simply by being enthusiastic, and refusing to give up he has managed to turn things around somewhat, which should be an encouragement to all those for whom life is not straightforward endless success.

Appointed as a consultant surgeon at the Royal United Hospital, Bath in 1987, he completed a PhD in Management at the University of Bath (1998). He was a faculty member in the School for Health then Social Policy at the University of Bath from 1991 until 2007 before his appointment in the Nuffield Department of Surgery at Oxford in 2007. He is currently an Associate Fellow at Green Templeton College, Oxford, and emeritus consultant at Oxford University Hospitals. He currently supervises Masters and D. Phil students at Oxford, along with various teaching commitments in both the University and Oxford University Hospitals.