

Workshop Aims, Objectives and Outcomes

Workshop 1: Supervisory Leadership and Management

Aims

To:

- Introduce the role of the Lead Dental Nurse
- Consider effective team communication methods
- Define ways to motivate and support the team
- Introduce techniques for decision making

Objectives

- Identify the skills of the Lead Dental nurse
- Make decisions about work allocation within the dental nursing team
- Understand how to motivate the team
- Know how to use information for decision making

Outcomes

Following this session participants will be able to allocate meaningful tasks to the team which enable dental nurses to continuously develop their skills and contribute to the overall objectives of patient care.

Workshop 2: Standards of Professionalism

Aims

This session aims to:

- Identify the role of dental lead bodies
- Explain the responsibilities of dental registrants
- Define the role of dental nurses in the quality development
- Explain record keeping standards

Objectives

- Understand the influence of HTM guidance, health and safety and the Health and Social Care Act (2008) regulation upon the Lead Nurse role
- Recognise the importance of accurate and contemporaneous record keeping
- Explore practical ways to ensure that the highest standards of record keeping are maintained in the dental workplace.

Outcomes

Following the session delegates will:

- Understand the need to meet legal and ethical standards for dental professionals
- Recognise aspects of good and poor practice
- Understand the importance of quality management
- Recognise their role in accurate record keeping

Workshop 3: Communication

Aims

The session aims to:

- Explore ways to enhance team communications
- Consider barriers to communication
- Find ways to support team communications
- Introduce communication planning techniques

Objectives

- Develop skills to provide supportive communications to address shortfalls in a team member's performance
- Discuss techniques which will enable team members to improve their competencies
- Learn how to motivate the whole team to continuously improve their skills and knowledge to enhance service provision

Outcomes

Following the session participants will be able to:

- Recognise ways to maintain effective team communication processes
- Identify barriers to effective communication
- Specify way to provide supportive communication to the team
- Demonstrate processes for planning team communication

Workshop 4: Clinical Skills

Aims

The learner will define the need for the team to be trained in the care and maintenance of equipment, the treatment room and materials, whilst following clear and well-defined instructions for the infection control processes.

Objectives

Learners will discover how to use audit processes to ensure that team activities meet the required standards and identify practical ways to ensure that continued improvement is embedded into the team culture.

Outcomes

Following the session participants will be able to:

- Explain how the lead dental nurse sets and maintains standards for the clinical environment
- Outline requirements for the effective care of equipment and instruments
- Explain the role of the evidence-based audit processes
- Define measures for supervising infection control activities