



6 hrs
verifiable
education

Quality Management & Improvement:

Overview:

This session is 'Workshop 5' of the Management Workshops and Qualification Programme.

This session is designed to help delegates understand Measuring quality using audits to ensure continual improvement in their practice.

Participants will have a greater knowledge of the use of performance management techniques, mentoring and coaching systems and the need for effective team communication.

For full aims, objectives, learning outcomes and to reserve your place visit the Maxcourse website: www.maxcourse.co.uk/henw

Refunds will only be given up to 4 weeks prior to the course date. However, places can be transferred between colleagues if necessary at any time.

VENUE:

First Floor
Regatta Place
Summers Road
Brunswick
Liverpool
L3 4BL

DATES:

Wednesday 13th February 2019

TIME:

9.30 am – 5.00 pm
(Registration from 9.00am)
Refreshments & Lunch Provided

COST:

NHS £30.00
NON NHS £60.00

SPEAKER:

Glenys Bridges
Practice Pathways Training

