

A white circle containing the text '3 hours verifiable CPD' in a bold, sans-serif font.

**3** hours  
verifiable  
CPD

**VENUE:**

Partnership for Learning  
South Road  
Liverpool  
L24 9PZ

**DATE:**

Tuesday 1<sup>st</sup> March 2016

**TIME:**

1.15 pm – 4.30 pm  
(Registration from 1.00 pm)

**COST:**

**NHS £15.00**  
**Non NHS £30.00**

**SPEAKER:**

Jane Bonehill  
DenMed Training

Note: this lecturer is also  
presenting on CQC inspections in  
the morning. See separate flyer

The title of the course, 'Conflict Management: A course for the dental team', in a large, bold, white sans-serif font, set against a blue background.

# Conflict Management:

## A course for the dental team

**Overview:**

Gain a basic understanding and develop the necessary skills to manage conflict within your working environment. Learn how to protect yourself in the face of confrontational behaviour, using the methods applied on this course.

For full aims, objectives, learning outcomes and to reserve your place visit the Maxcourse website:  
[www.maxcourse.co.uk/henw](http://www.maxcourse.co.uk/henw)