Combined Lecture

Infection Control / Legal & Ethics

A combined morning of lectures for the whole dental team, detailing the latest in Infection Control and updates for your Legal and ethical practice, detailing Risk Management for the dental team.

Aims

To provide evidence of risks from infectious disease in dental practice To identify patient concerns around cleanliness

To clarify CQC compliance criteria and identify areas that will be inspected The Effects of discontent and complaint on the dental team members What makes patients unhappy?

Do clinical mistakes or adverse outcomes always cause problems? Meeting Patients expectations

Prevention and early resolution of discontent and complaint by good communication

Objectives

- To update participants' knowledge of important pathogens in dentistry
- To allow participants to reflect on how their practice appears from their patients' perspective
- To ensure that participants understand the infection control guidance contained in HTM 01-05
- To detail the evidence items required for practices to comply with the Health and Social Care Act 2008, Code of Practice
- Review the regulation of Dental Practise and Ethical Considerations

Learning Outcomes

- Understanding of the risks from infectious diseases in dental practice
- Ability to identify areas that are a concern for patients
- A working knowledge of essential quality and best practice requirements contained in HTM 01-05
- Awareness of evidence required for the practice to comply with CQC criteria
- Understand the Law and Regulation regarding Dentistry, particularly recent changes.
- Understand the underpinning ethical philosophy



Speakers

Christine Whitworth GDP MPhil Adviser for FGDP(UK)

Stuart Allan Professional Advisor (Dentistry) NHS England

Venue:

North Manchester General Hospital Delaunays Road Crumpsall Manchester M8 5RB

Date:

Thursday 14th January 2016

Time:

9.00am – 1.00pm (Registration & refreshments from 8.30am)

Cost:

NHS £15.00 Non NHS £30.00

Booking Information:

To book your place on this course please log on to your MAXCOURSE profile and follow instructions online

www.maxcourse.co.uk/henw

Closing date:

Thursday 17th December 2015

This course meets the education criteria set by the GDC and qualifies for 3.5 hours verifiable CPD