



Complaints Handling

This webinar has a risk management theme, applying fundamental dento-legal principles to help participants appropriately manage and navigate the complaints process.

Wednesday 3rd July
2024
1pm to 2.30pm
Registration from 12.45pm

COST
NHS Dentist - £15
NHS DCP-£10
NON NHS Dentist - £30
NON NHS DCP -£20

1.5 hours eCPD
For further information and to
book a place on this and other
courses please visit
www.maxcourse.co.uk/henw

Speaker: Jo-Anne Taylor

Jo has a masters degree in Dental Public Health and two post graduate certificates in medical aesthetics and medical education. She is a Senior Fellow of the Higher Education Academy. Jo has taught undergraduate and postgraduate DCPs and dentists and works part time as a dento legal adviser with the DDU.