

You & Your Team in 2015

Health Education North West
Postgraduate Dentistry



This is a one day, close up & personal look at the DiSC human behaviour model in dentistry. This is a workshop that is designed to teach clinicians & their staff easy to use tips on how to handle their patients & colleagues well.

Objectives:

- Increased case acceptances & patient satisfaction as you become more individually patient centred
- Will help you reduce stress & mess when dealing with others as you improve communication, collaboration & connection
- Reduce the likelihood of complaints being made against you & your team, as well as avoid potential litigation hot spots
- Improve staff rapport & ensure enthusiastic cooperation amongst team members

Speaker

Anthony Asquith – Dentcom Training

Date

Thursday 10 September 2015

Venue

Warrington Education Centre,
Warrington Hospital, WA5 1QG

Time

9:30am– 4:30pm (Registration
from 9:00am)

Cost

£30.00 (NHS) £60.00 (Non-NHS)

****This course qualifies for 6 hours verifiable CPD****

To reserve your place on this course, please log on and register at:

www.maxcourse.co.uk/henw



Refunds will not be given after Thursday 13 August 2015 but you can nominate another delegate to attend in your place