



**Free  
Event**

# LANCASHIRE & SOUTH CUMBRIA LDC EDUCATION EVENT

4 hours  
verifiable  
education

## Speakers

### Aengus Kelly

Senior Clinical Lecturer in Communication & Knowledge Transfer  
School of Dentistry,  
University of Central Lancashire (UCLan)

### Colin Johnston

Consultant oral & maxillofacial Surgeon  
East Lancashire Hospital NHS Trust

## Topics Include:

- Flourishing in Dental Practice
- Rogue Patients & Testy Staff
- Oral Medicine

**This event for the whole team will help you to understand what practical steps can be taken to enhance the well-being of patients, staff, colleagues & yourself in everyday practice.**

**When? Friday 12th April 2019  
10:00 to 16:30**

*Registration from 9:30am*

**Where? Royal Blackburn Hospital  
Education Centre  
Haslingden Road,  
Blackburn, BB2 3HH**

*A light buffet lunch will be available*

- With more and more research warning of the rates of burnout in the dental profession recognise the signs of burnout and how to build resilience.
- Gain greater confidence in screening for head and neck skin cancer, know when and where to refer; improving the health and well-being of individuals and communities.
- Learn how to manage awkward conversations and enhance your interaction with staff, colleagues and with patients by using specific communication tools.