

# Health Education England

#### Lead Dental Nurse Workshops and Qualification Information Sheet

In today's increasingly regulated environment, there is an unavoidable need for the whole dental team to have a range of management and leadership skills. Each member of the team has a role to play in ensuring that dental services are fit for purpose and delivered by a confident and competent team. The lead dental nurse role is crucial in enabling dental nursing teams to perform their duties to the required standards.

This training builds the confidence of those appointed as Lead Dental nurses to understand how their role can offers benefits for their colleagues and considers ways to manage any resistance they encounter when promoted into the Lead role

Health Education England North West (HEENW) offers a comprehensive supervisory leadership to enable lead dental nurses to use tried and tested techniques to enhance the quality of their dental nursing services and offer an option for participants to achieve a supervisory management qualification – in line with the Well-Led Key Lines of Enquiry (April 2018).

The course is built around nationally recognised supervisory management standards wholly in the context of the practical requirements for effective and efficient team leadership.

#### What the workshops cover

There are four one-day practical and interactive workshops covering the key areas.

#### The workshops cover

- Supervisory Leadership and Management
- Standards of Professionalism and Ethics
- Communication for lead Dental Nurses
- Clinical Skills for Lead Dental Nurses

The workshops are led by Glenys Bridges who has many years' experience of working with dental practices all over the UK.

#### The Qualification

For those wishing to gain a formally assessed qualification in dental practice management, there is an option to use the HEE workshops as the springboard for a Innovate Awarding Level 3 Qualification in Team Leading Skills for Dental Nurses.

Assessments are based on assignments and are workplace based. Participants need to be a Lead nurse, or to aspire to become supervisory manager.

This is a flexible approach which offers learners working toward a qualification, flexibility through support and coaching between sessions to assist their learning - an advantage for HEENW students who have multiple demands on their time



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The available qualifications are:

Qualification	Fee	Approx. Duration
Level 3 Certificate in Team Leading Skills for Dental Nurses	£90	6 months

### **Further support**

If you decide to undertake the qualification you will be supported by Glenys Bridges Practice Pathways, a leading provider of management qualifications in dentistry. They will provide you with access to a range of learning materials online, and will assign a tutor to provide a set amount of one-to-one support, provide an online induction and tutorial support. They will also handle all of the registration, assessment and certification procedures.

For more information on the qualification please call 07973 361 390 or visit their website <a href="https://www.glenys-bridges.co.uk">www.glenys-bridges.co.uk</a>