

Workshop Aims, Objectives and Outcomes Advanced Skills for Lead Dental Nurses

Workshop 1 – Leadership and management skills for lead dental nurses in general dental practice

Aim to:

Develop a range of teaching, coaching and mentoring skills to support the work of the dental nursing team

Objectives participants will

- Consider a range of skills to enable lead dental nurses to manage their teams
- Recognise ways to allocate and delegate work tasks to develop the team
- Specify the staff support measures needed to boost team morale

Outcomes

Participants will implement team support processes to build a productive, motivated team

Workshop 2 – Standards of Professionalism and Ethics for Dental Nurses

Aims to:

Enable participants to train their dental nursing team to meet legal and ethical requirements for dental professionals

Objectives to:

- Specify practical ways to meet compliance requirements
- Identify aspects of ethical accountability and responsibilities for dental nurses
- Apply skills required to keep for accurate and reliable records

Outcomes

Participants will provide team support, guidance and supervision using measures designed to create a working environment conducive professional and ethical standard.

Workshop 3- Communication Skills for Lead Dental Nurses

Aims to standardise communication processes so that standards of dental nursing are consistently high and sustainable

Objectives to

- Apply theories of communication in work teams
- Identify the impact of supportive leadership and management communications
- Evaluate current team communication processes

Outcome

Lead dental nurses will recognise the individual communication styles and learning needs of each team member

Workshop 4 – Clinical Skills and equipment care in dental nurse teams

Aim to define practical measures to meet clinical governance and equipment care requirements

Objectives to

- Specify clinical governance requirements relevant to dental nurses and complete a gap analysis
- Consider techniques for equipment care
- Demonstrate audit and evaluation skills

Outcomes

Lead dental nurses will implement and audit practical measures train, support and ensure the dental nurse team produces excellent standards of work