

3 hrs
verifiable
education

VENUE:

Royal Lancaster Infirmary
Education Centre
Ashton Road
Lancaster
LA1 4RR

DATE:

Tuesday 26th June 2018

TIME:

9.30 am – 12.45 pm
(Registration from 9.00am)

Tea and coffee provided

COST:

NHS £15.00
Non NHS £30.00

SPEAKER:

Stuart Allan

Dental Record Keeping and Complaints Handling:

A course for the dental team

Overview:

This course will provide you with the understanding of how to maintain adequate records with reference to the RCS guidance. It will also discuss why patients complain and how to deal with the complaint effectively whilst respecting the requirements of the NHS.

For full aims, objectives, learning outcomes and to reserve your place visit the Maxcourse website:
www.maxcourse.co.uk/henw