

A white circle containing the text '3 hrs verifiable education' in a red, sans-serif font.

3 hrs
verifiable
education

VENUE:

3rd Floor
3 Piccadilly Place
Manchester
M1 3BN

DATE:

Thursday 26th April 2018

TIME:

9.30 am – 12.45 pm
(Registration from 9.00am)

Tea and Coffee provided

COST:

NHS £15.00
Non NHS £30.00

SPEAKER:

Stuart Allan

A photograph of a pair of black-rimmed glasses resting on a white document titled 'complaint form'. The document contains text about providing feedback on a complaint.

Dental Record Keeping and Complaints Handling:

A course for the dental team

Overview:

This course will provide you with the understanding of how to maintain adequate records with reference to the RCS guidance . It will also discuss why patients complain and how to deal with the complaint effectively whilst respecting the requirements of the NHS.

For full aims, objectives, learning outcomes and to reserve your place visit the Maxcourse website:
www.maxcourse.co.uk/henw