

PRACTICE MANAGERS FORUM

5 hours

verifiable
education

The role of leadership in driving care improvements

Glenys Bridges - Glenys Bridges Practice Pathways

The session will help practices link the CQC's requirements with the Standards for the Dental Team and will highlight the benefits of formal management qualifications to ensure that on going improvement and high levels of competence are features of your service.

Reflection, learning and enhanced CPD

Barbara Brown - Education Consultant

This session will raise awareness of the importance of reflective practice with enhanced CPD for Practice Managers.

Best practice recruitment, interview and induction techniques

Sally Strazzanti - SS Consults

To consider dental recruitment scenarios and situations, so to equip Practice Managers with improved knowledge, skill and confidence relating to recruitment interview questioning and induction processes.

Personality and conflict resolution

Kiaran Weil - GDP

This session will increase awareness of the individuals Personality Type, and their understanding of how this affects Communication and Conflict Resolution within a managerial role.

To reserve your place and for full aims, objectives and learning outcomes please visit the Maxcourse website:

www.maxcourse.co.uk/henw



Date:

Thursday 7th December

Time:

9.30^{am} - 4.00^{pm}

Registration from 9.00^{am}

Venue:

The Centre at Birchwood
Birchwood Park
Warrington
WA3 6YN

Cost:

NHS £30

Non NHS £60