

**6** hrs  
verifiable  
education

**VENUE:**

Whiston Hospital  
Education Centre  
Warrington Road  
Prescot  
Merseyside  
L35 5DR

**DATES:**

Thursday 21<sup>st</sup> September 2017

**TIME:**

9.30 am – 4.30 pm  
(Registration from 9.00am)

Lunch and refreshments will be  
provided

**COST:**

**NHS £30.00**  
**NON NHS £60.00**

**SPEAKER:**

Anthony Asquith

# How To Manage Difficult People:

## A course for The Dental Team

**Overview:**

On this course you will discover that other people aren't weird they're just wired differently and need to be managed using a variety of approaches to get the best results and avoid unnecessary confrontation

For full aims, objectives, learning outcomes and to reserve your place visit the Maxcourse website:  
[www.maxcourse.co.uk/henw](http://www.maxcourse.co.uk/henw)

Cancellations: Refunds will not be given after 24th August 2017 however you can nominate another delegate.

