

3 hrs
verifiable
education

VENUE:

Committee room 3
Regatta Place
Brunswick Business Park
Summers Road
Liverpool
L3 4BL

DATE:

Friday 29th September 2017

TIME:

9.15 am – 12.30 pm
(Registration from 9.00am)

Refreshments provided

COST:

NHS £15.00
Non NHS £30.00

SPEAKER:

Stuart Allen

Dental Record Keeping and Complaints Handling:

A course for the dental team

Overview:

This course will provide you with the understanding of how to maintain adequate records with reference to the RCS guidance . It will also discuss why patients complain and how to deal with the complaint effectively whilst respecting the requirements of the NHS.

For full aims, objectives, learning outcomes and to reserve your place visit the Maxcourse website:
www.maxcourse.co.uk/henw