



Health Education England

Department of Postgraduate Dentistry

3 hours
verifiable
CPD

VENUE:

Whiston Education Centre
Nightingale House
Whiston Hospital
Warrington Road
Whiston
L35 5DR

DATE:

Wednesday 11th October
2017

TIME:

1pm – 4:30pm
(Registration from 12.45pm)

COST:

NHS £20.00
Non NHS £40.00

SPEAKER:

Heather Dallas
Dallas Development Limited

This lecturer is also
presenting **Reception &
Telephone Skills** at the
same venue on this day
from 1.00 pm – 16.15pm

Conflict Resolution & Resilience

A course for the dental team

Overview:

This session will enable participants to gain an understanding and develop the necessary skills to manage conflict in their working environment.

For full aims, objectives and learning outcomes and to reserve your place go to: www.maxcourse.co.uk/henw

Cancellations: Refunds will not be given after 15th September 2017 however you can nominate another delegate.

