

Combined Course

Don't look now, Infection Prevention & Control in Dentistry.
Preventing complaints – Risk Management for the Dental Team



Department of Postgraduate Dentistry

A course for the whole dental team

Aim

To provide evidence of risks from infectious disease in dental practice, To identify patient concerns around cleanliness, To detail essential quality and best practice requirements of updated HTM 01-05, To clarify CQC compliance criteria and identify areas that will be inspected .

To describe what makes patients unhappy.

To consider whether clinical mistakes always cause problems

To discuss meeting patient expectations

To describe good management of risk and good communication

Objectives:

To update participants' knowledge of important pathogens in dentistry.
To allow participants to reflect on how their practice appears from their patients' perspective.

To ensure that participants understand the infection control guidance contained in HTM 01-05.

To detail the evidence items required for practices to comply with the Health and Social Care Act 2008, Code of Practice

To review and enhance the prevention and early resolution of complaints

Learning outcomes

Understanding of the risks from infectious diseases in dental practice

Ability to identify areas that are a concern for patients

A working knowledge of essential quality and best practice requirements contained in HTM 01-05.

Awareness of evidence required for the practice to comply with CQC criteria



Speaker

Mrs Chris Whitworth

Mr Andrew Collier

Date

Friday 7th November 2014

Venue

Royal Oldham Hospital

Rochdale Road

Oldham

OL1 2JH

Time

10.00 am to 1.00pm

(Registration & Refreshments from 9.30am)

Cost

£15.00 (NHS) £30.00 (Non NHS)

This course qualifies for 3 hours verifiable CPD*



To book a place on this course, please telephone the booking line on: **0161 665 5882**, with your credit or debit card details and GDC registration number.

Closing date: Friday 24th October 2014

Refreshments will be provided.

Cancellations: Refunds will not be given after closing date; however, you can nominate another delegate.