

A white circle containing the text '3 hrs verifiable education' in a red, sans-serif font.

3 hrs
verifiable
education

VENUE:

Royal Preston Hospital
Education Centre
Sharoe Green Lane
Preston
PR2 9HT

DATE:

Tuesday 23rd May 2017

TIME:

9.30 am – 12.30 pm
(Registration from 9.00am)

COST:

NHS £15.00
Non NHS £30.00

SPEAKER:

Jane Bonehill
DenMed Training

This lecturer is also
presenting **Care Quality
Commission
Fundamental Standards
for Primary Care Dental
Services** on this day from
1.30 – 4.30 pm

The title of the course, 'Complaints Handling: A course for the dental team', in a white, bold, sans-serif font on a blue background.

Complaints Handling: A course for the dental team

Overview:

This session aims to assist the dental team in resolving complaints in order to re-establish the relationship between patients and the practice. Participants will be able to be able to apply the legal and ethical requirements for dental professionals in order to constantly develop standards of service delivery.

For full aims, objectives, learning outcomes and to reserve your place visit the Maxcourse website:
www.maxcourse.co.uk/henw

Refunds will not be given after 25th April 2017
however you can nominate another delegate.

