

3 hours
verifiable
education

VENUE:

HEENW Offices
3 Piccadilly Place
Manchester
M1 3BN

DATE:

Wed 8th February 2017

TIME:

9.00 am – 12.15pm
(Registration from 8.45 am)

COST:

NHS £15.00
Non NHS £30.00

SPEAKER:

Heather Dallas
Dallas Development Limited

This lecturer is also
presenting **Neuro-linguistic
programming (NLP)** at the
same venue on this day
from 1.30 pm – 16.45pm

Reception & Telephone skills

A course for the dental team

Overview:

This event is designed for all members of the dental team who have front line contact with patients either face to face or over the telephone. This half-day course will provide the skills necessary for front line staff, to project a positive, proficient and professional customer service.

For full aims, objectives and learning outcomes and to reserve your place go to www.maxcourse.co.uk/henw