



Mastering Consent and Shared Decision Making

OVERVIEW

Reducing dentolegal risk by increasing the patient's involvement in decisions regarding their care



All our presenters are dentists with special interests and training in communication skills



FORMAT

A mix of short lectures, facilitated discussions and opportunities for critical reflection. Peer learning occurs through reflective exercises enabling sharing of experience and knowledge.

Brief didactic presentations will provide the focus for small group sessions in which participants are able to share experience and pool knowledge, enabling critical comparison of their skills with their peers to enhance learning.

LEARNING OUTCOMES

- ✓ Achieve a better understanding of how better patient satisfaction and involvement decreases dentolegal risk
- ✓ Enhance skills to promote a good professional relationship with the patient
- ✓ Identify and manage patient expectations
- ✓ Understand the ethical and legal imperatives behind encouraging patient ownership of decisions about their dental care
- ✓ Negotiate better with patients when they have differing treatment preferences from the dentist



“Very relevant and highlighted area in which I need to improve”



Target Audience

General Dental Practitioners (GDPs),
Dental Specialists



Participants

Optimum: 18-21
Minimum: 12
Maximum: 25



Duration

3 Hours

OVERVIEW

This CPD verifiable workshop provides dental healthcare professionals with knowledge, insights, essential strategies and practical tools to maximise their delivery of ethically and legally sound decision-making. The workshop examines:

- where risk in clinical decision making often lies
- the differing styles of decision making, the 'patient's choice' and the 'dentists choice'
- law and ethics of shared decision making
- decision making in the emergency situation.

A model of shared decision making, the 6D Framework®, is presented with an opportunity for participants to practise and test the model.



“Well-structured event –
would happily come back again”

RESEARCH

Patients who participate in decisions and who are given explanations of their health problems are more likely to be satisfied with their care

Edwards & Elwyn 2006

A systematic review of 108 studies found that shared decision making was associated with improved patient satisfaction

Scheibler et al 2003

70% of litigation is related to poor communication where patients feel that they have: been deserted, been devalued, lacked information, or been misunderstood

Beckman et al 1994

27% of surgical claims are related to poor explanation of the procedure to the patient

Krause et al 2001



RECOMMENDED

Dental Protection offer a range of workshops in the following categories:



Clinical Risk
Management



Systems and
Processes



Communication and
Interpersonal Skills



Professionalism
and Ethics



Medicolegal
and Dentolegal

Book Now

This workshop is available to book as an individual clinician via the Dental Protection web site. If you wish to book a workshop for your organisation delivered at your premises, please contact MPS Educational Services.



For more information on MPS Educational Services or to book a workshop, visit dentalprotection.org or contact Educational Services:

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